



Biomass heat
and fuel supply
services

Your biomass heat and fuel supply, simplified

With woodfuel sourcing, deliveries and system monitoring all managed by Reheat, you can be rest assured that your biomass system will run without interruption.

- ✓ Free yourself from the hassle, with the entire woodfuel supply process managed by us
- ✓ Achieve reliable, efficient biomass heating with high performance and cost-efficiency
- ✓ Boost your low carbon heat goals with quality, sustainable and UK sourced woodfuel



Much more than just a fuel delivery service

Not only does our heat supply service take the hassle out of ordering woodfuel, we also integrate with your entire biomass system to maximise operational performance.



Fuel supply management

With a dedicated Reheat account manager, we arrange the timely supply of sustainably sourced fuel, ensuring your heat demand is met without interruptions. We also communicate directly with your on-site teams, so you're always up to date.



Quality, sustainable wood fuel supply

We work with a nationwide network of BSL (Biomass Suppliers List) registered suppliers to ensure you receive only the very highest quality and sustainable wood fuel to sustain system performance and meet your low carbon goals.



Combined service & maintenance

By combining heat supply with our service and maintenance, we manage the entire process from fuel delivery to system maintenance, ensuring optimum performance and cost-efficiency.



Fuel store monitoring

Remotely, we track fuel consumption, monitor fuel levels and detect system faults. This proactive and cost-effective approach helps to minimise downtime and reduce engineer visits.



RHI support

We provide accurate meter readings every quarter for your timely RHI claim submissions. We can also support with RHI compliance, regulations and manage and submit RHI information on your behalf.



System reporting

Stay informed about your biomass system's performance with our tailored monthly reports, include vital insights such as: kWh data, carbon savings, cost savings, boiler efficiency and fuel usage.

How our Heat and Fuel Supply Service works

The process for getting you set up with our heat supply service is quick and simple. Every site and low carbon heat system is different, so we can tailor a heat supply package to your usage.

We also work with clients on a heat supply agreement, which means you can benefit from long-term control of your fuel costs.

Feel the benefits of heat supply alongside service and maintenance

There are great advantages when combining heat supply with service and maintenance, as the two services work in harmony, meaning:

- ✓ Greater visibility of your system and working with you to achieve high performance
- ✓ Anticipating fuel store cleans, which help to improve system efficiencies
- ✓ Remote monitoring that aligns with remote engineer support for a rapid response to any issues

Wide and reliable coverage

By combining your biomass heat needs with our wood fuel supply network, we can ensure reliable coverage without interruption.

Already, we supply to customer sites ranging from the south Midlands to the north of Scotland and regions inbetween.



Our Heat and Fuel Supply process

Audit

Our operations team will carry out a full audit of your biomass boiler system.

Details we will gather, include:

The boiler unit • Fuel feed system • Fuel store • Flue system • Connectivity and integration with your existing Building Management System (BMS)

Details we will gather from you, include:

Access to the site • Access to the current BMS • Records of previous fuel deliveries • Details of any specific delivery requirements (e.g. restricted timings or access protocols)

Proposal

Once we have gathered and reviewed all the necessary information, we will prepare and present a tailored Heat Supply Proposal for your site. *Nb. We also present pricing options based on point of delivery or point of heat use*

Reporting

Once established, we will use continuous monitoring to analyse the performance of your biomass system, including:

- Boiler efficiency
- kWh of heat delivered
- Carbon savings achieved
- Cost savings compared to traditional systems
- Comparison of biomass usage vs. any backup systems

Discover the benefits of biomass heat and fuel supply services.

Speak to our team today.

Trusted by:

DIAGEO



Connexus

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HOTEL AND SPA COLLECTION

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